

### REGENERATION UPDATE

As you will be aware, Swan Housing Association is planning to redevelop an area of the Exmouth Estate around Commercial Road to make Exmouth a better place to live and work.

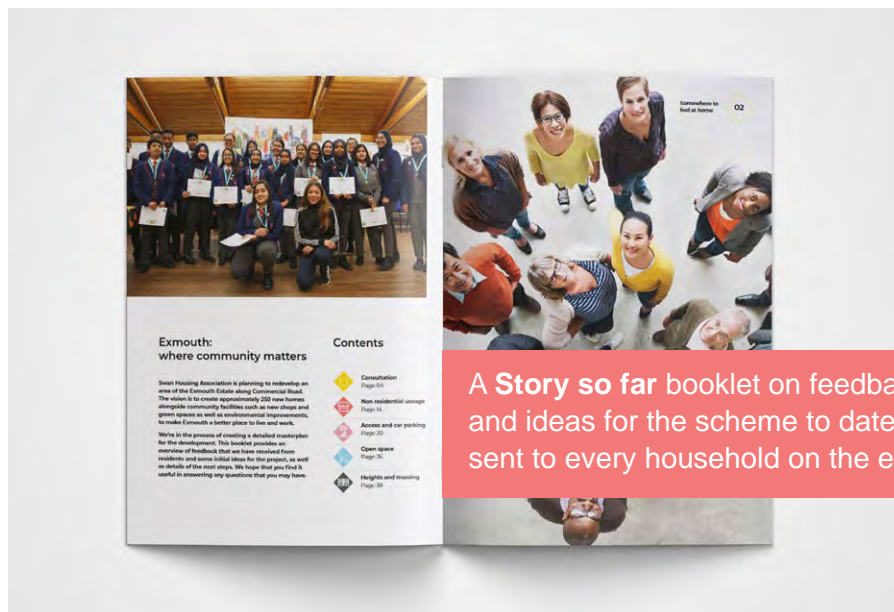
The vision is to create approximately 250 new homes alongside community facilities such as new shops and green spaces, as well as to make environmental improvements.

We're in the process of creating a detailed plan for the development. To help us make sure that this best meets the needs of the community, we've been consulting with estate residents and local people, working alongside the Exmouth Residents' Steering Group (ERSG) and running consultation events (in person and online).

**Our latest public consultation events took place online in September/early October 2020.**

#### Covid-19

Read about Swan's response to Covid-19 at [swan.org.uk](http://swan.org.uk)



3 videos detailing the proposals were posted on [www.exmouthresidents.co.uk](http://www.exmouthresidents.co.uk)



4 online live consultation events, three in English and one in Bengali



475 unique page views to the website



Facebook adverts reaching over 2,700 residents



206 phone conversations with estate residents

# CONSULTATION FEEDBACK

## YOU SAID, WE'VE LISTENED...

In total, 24 residents attended a Zoom consultation session, submitting 46 questions to the project team. A total of eight online and written feedback forms were received with 206 residents providing feedback over the phone.

We are committed to transparency and want to share the feedback that we received from residents as well as explaining how the team will use this feedback to develop a masterplan for the site.

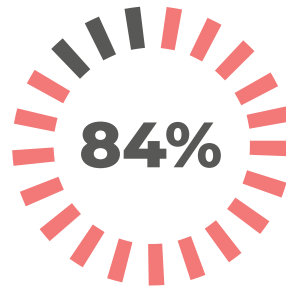


# 206

residents provided feedback over the phone



74% of respondents said they found the Story so far document useful



84% of respondents said they thought the new services and development would improve the estate



78% of respondents said they were happy with the consultation so far

## Outdoor space

Through the feedback received residents expressed their preference for the prioritisation and delivery of green space, highlighting how the space is used by residents of the estate. The project team fully understand the resident preference for outdoor space and are committed to developing quality, accessible space which can be enjoyed by all residents.

**“Somewhere to sit and enjoy the gardens would be nice.”**

*Resident website feedback*

**“Green spaces are important as it is vital for wellbeing.”**

*Resident website feedback*



## Estate facilities

Residents highlighted how a range of estate facilities were used regularly, in particular the GP surgery, pharmacy and food store. The project team is committed to the provision of these facilities in a considered and accessible way.

## Parking

The majority of residents expressed a preference for the provision of underground parking, viewing it as the most suitable option for Brayford Square. The project team will be taking the resident views on parking into consideration as the proposals are further developed.

## Heights

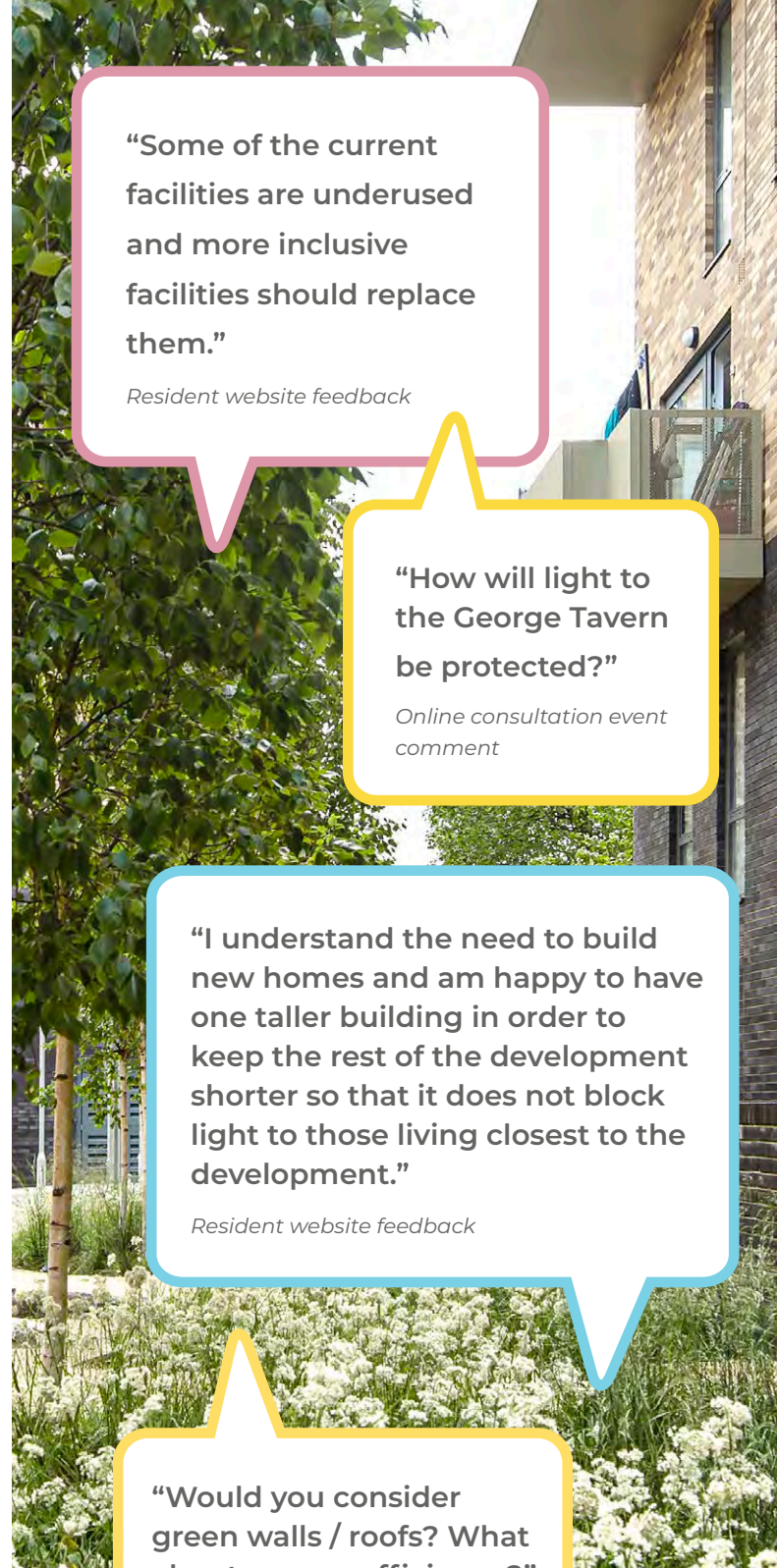
A number of residents expressed a concern with the proposed heights of the blocks and encouraged a careful consideration of the impact on neighbouring residential properties and nearby facilities including the George Tavern, especially in regard to light and overshadowing. The development will fully consider the impact of the heights of the blocks and the impact on neighbouring properties.

## Sustainability

A number of respondents raised questions regarding sustainability, including the levels of sustainable standards of the new homes and ways to tackle local air pollution.

## Further consultation

Residents were keen to see more consultation on the proposals as they develop further and expressed a desire for future opportunities to input into the process. We've appointed ZCD landscape architects to work with local youth groups and older residents on the estate to gather feedback on the landscaping side of the proposals, ensuring community involvement is at



**“Some of the current facilities are underused and more inclusive facilities should replace them.”**

*Resident website feedback*

**“How will light to the George Tavern be protected?”**

*Online consultation event comment*

**“I understand the need to build new homes and am happy to have one taller building in order to keep the rest of the development shorter so that it does not block light to those living closest to the development.”**

*Resident website feedback*

**“Would you consider green walls / roofs? What about energy efficiency?”**

*Online consultation event comment*

the heart of the design process. There will also be a public consultation event in January, details of which will be posted to every household on the estate and posted on [www.exmouthresidents.co.uk](http://www.exmouthresidents.co.uk).

In the meantime, you can send us feedback via this website using our handy feedback form.

## COMMUNITY ACTIVITIES

All community activity and private bookings at the Exmouth Community Centre are currently on hold while Swan is working to establish a safe and sustainable method to facilitate the re-opening of community centres. In the meanwhile, we're working with partners to deliver more activities online.

### Online activities for young people

Newark youth are continuing to deliver a revised youth programme online.

Monday	Online physical health and wellbeing sessions
Tuesday	Information workshop and Duke of Edinburgh session Online women only fitness session
Wednesday	Online sports development session
Thursday	Girls in Action, personal development workshop
Friday	General knowledge quiz and competition

Activities can be accessed virtually through the following link:  
<http://tiny.cc/ExmouthYouthClub>

### Online learning and training

The WEA college is supporting residents in Tower Hamlets to participate in online distance learning courses. Starting on 6 November the courses are free for residents receiving income related benefits.

- Employability: Skills taster
- Employability: L1 Award - Stress Awareness
- Art Online
- Employability: Job search, applications and interviews

Contact the Resident Involvement Team on 01277844242 for more information.



## CONTACT INFORMATION

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## AN EXTRA HAND...

Our Resident Involvement and Community Development (RICD) team has been making phone calls to residents who may need some additional support during the Covid-19 pandemic, referring them to agencies that can offer practical help such as with food shopping. If you would like support from our referral service, contact the RICD team on 01277844242.

